

AUTO-ATTENDANT SYSTEM (CDID-2II)

- Connect female jack of adapter to POWER slot of CDID unit.
- Connect power adapter input to 220 V AC mains supply.
- From any extn dial to port 1. At voice prompt dial # 999 (default password).
- Listen to a beep tone. Now you are in programming mode.
- To exit the programming mode press ‘ # ’.

*0 System Mode

To Play Welcome Greeting Message....Enter digit

1 > To play Day Greeting Message . (Message recorded in *30)

- ▶ System Mode should always be set to 1.
- ▶ For Recording Procedure please refer to page No.2. Recording can only be done through Line 1.

*10 System Parameters Setting

Ring Times to answer the call by Auto Attendant's Line 1 (1-9)	Ring Times to answer the call by Extns. (supervised) (01-30)	Dialing Mode. <i>0 - Pulse</i> <i>1 - Tone</i>	Waiting Time to Dial in sec. (0-9)	Extns. Transfer Mode <i>0 - Supervised</i> <i>1 - Busy Supervised</i> <i>2 - Un-supervised</i>	Operator Transfer Mode <i>0 - Supervised</i> <i>1 - Busy Supervised</i> <i>2 - Un-supervised</i>	Waiting Time for ID code / strings in sec. (1-9)
						1

Please Enter star (*)	Operator Code (0-9)	Please Enter (1)	Please Enter (1)	Please Enter (1)	Please Enter (1)	Please Enter (1)	Please Enter (1)
*		1	1	1	1	1	1

- ▶ Two digits for the no. of supervision rings is must, like 09 for nine rings.
- ▶ Press ‘*’ if there is no operator code, actual operator's Extension number must be set in * 19 Programming Step.
- ▶ For reference, the recommended data has been entered in the fields.

*11 Delay between double hook flash

Delay between hook flash in the case of double hook flash, in msec in four digits, like 0300.

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*12 Delay after hook flash

Delay after hook flash in msec in four digits, like 0500.

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*19 Operator's Extension Numbers

Enter six digits for first day operator. Terminate no. with ‘ * ’ if less than six digit. Follow this by second Operator. Terminate no. with ‘ * ’ if less than six digit Follow this by * * * * * (stars at five times)

*(for example, if 200 & 201 are operators' extensions for Day then please enter 200 * 201 * * * * *)*

***2 Extension Group Setting (Terminate by '#')**

First start digit of the epabx extn.	Extension length of first start digit	Second start digit of the epabx extn.	Extension length of second start digit	Third start digit of the epabx extn.	Extension length of third start digit	Upto ninth start digit of the epabx extn.	Extension length of ninth start digit

(for example for extension's series from 100 to 499, please enter 13 23 33 43 #)

***71 Hook Flash for Normal Call Transfer**

Normal call transfer (Enter Hook Flash in four digits like 0500 **)											
First hook flash in ms			Second hook flash in ms			String of digits used for call transfer					

***72 Hook Flash for Taking Back of Call if transferred Extn. is Busy**

Taking back of call if transferred extn. is busy (Enter Hook Flash in four digits like 0500 **)											
First hook flash in ms			Second hook flash in ms			String of digits used for call transfer					

***73 Hook Flash for Taking Back of Call if transferred Extn is Unanswered**

Taking back of call if transferred extn. does not reply (Enter Hook Flash in four digits like 0500 **)											
First hook flash in ms			Second hook flash in ms			String of digits used for call transfer					

► **Note:** If call transfer or call take back needs a single hook flash, enter '*' in second hook flash. Similarly if it does not need string enter '*' in string of digit used for call transfer.

☐ Voice Prompts Recording :

To record the prompt messages first make a call to the extn connected to the port 1 of the Auto attendant at the voice prompt enter programming password (default programming password is # 999). Dial the code for the particular recording, like '* 30' (Welcome Message) and you will listen a confirmation tone, start speaking / recording your message immediately after the tone and to finish or end your recording press # sign just after the two seconds of your message. To record next message just enter the code of the next message and repeat the same procedure to record all the voice prompts. See the table below for codes.

S.No	Code	Message
1	*30	Welcome Message Recording.

►► To listen to any voice recording press '* 3 *' and the last digit of the recording code such as press '*3*0' to listen to Welcome Greeting recording.

Note : The system comes with the following default recordings.

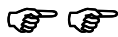
S.No.	Message
1	Day greeting recording.
2	Call transfer recording.
3	Busy extn. Message recording.
4	Unanswered message recording
5	Both operators busy recording.
6	Thank you and goodbye.

Codes to change default recordings.

S.No	Recording Code	Message
1	*30	Day greeting recording.
2	*33	Call transfer recording.
3	*34	Busy extn. Message recording.
4	*35	Unanswered message recording
5	*36	Holiday Message recording
6	*37	Directory announcement recording.
7	*38	Both operators busy recording.
8	*39	Thank you and goodbye.

TECHNICAL SPECIFICATIONS :

- Telephone : *EPABX analogue extensions line.*
- Dial Method : *DTMF.*
- Channel : *2 Channels.*
- Power Input : *DC 5.0 V @ 150 m A.*
- Dimension : *L 15 cm X W 14.3 cm X H 5.3 cm.*
- Environmental Temperature : *10 ~ 40 °C*
- Humidity : *20 ~ 80%*



IMPORTANT NOTE :

- ⇒ In case of any parameter which has a six digits space available for it's entry, if parameter is of less than six digits then the entry must follow a '*'. If entry is completed successfully, you will hear a single confirmation tone. If entry is invalid / incorrect you will hear three caution tones. Please enter the data / parameters correctly again.
- ⇒ Once the programming is completed, to exit the Programming Mode press '#' & Port 1 will be released & you would be out of the programming mode and an engage tone would be heard.
- ⇒ To delete any particular programming step dial that step then '#'. (e.g. *19 # will delete entire programmed data at *19 step). It should also be noted that no individual data can be modified.
- ⇒ Once the in-built prompt messages are erased or re-recorded, setting the system back to default mode would not restore the pre-recorded messages.
- ⇒ Programming can be done only through the **Port 1 / Line 1** of the system.
- ⇒ Once the system has been reset, Please reboot the system then program the system again.



Y*our satisfaction is our priority. Offering a quick and effective technical support, we always put the customer first. Please don't hesitate to contact us by the following ways if you have any question.*

Ver: CDID – 04 2011